



## **HARMONIZE ACADEMY**

# **WHOLE SCHOOL APPROACH MENTAL HEALTH and EMOTIONAL WELLBEING POLICY**

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| <b>POLICY WRITTEN BY/ ADOPTED BY:</b>    | <b>PRINCIPAL</b>      |
| <b>DATE POLICY PREPARED:</b>             | <b>MARCH 2024</b>     |
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**Trust, Respect, Compassion, Forgiveness**

# Harmonize Academy

## Whole School Approach Mental Health and Emotional Wellbeing Policy



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## **1.0 Policy statement**

At *Harmonize Academy*, we are committed to promoting a whole school approach to positive mental health and emotional well-being for all students, their families, and members of staff and governors. Our open culture allows students' voices to be heard, and through the use of effective policies and procedures, we ensure a safe and supportive environment for all affected - both directly and indirectly - by mental health issues.

## **2.0 Scope**

This policy is a guide to all staff – including non-teaching and governors – outlining *Harmonize Academy's* whole school approach to promoting mental health and emotional wellbeing. It should be read in conjunction with other relevant school policies: Accessibility, Attendance, Curriculum, SEND and Safeguarding Policies

## **3.0 Policy Aims**

- Promote positive mental health and emotional wellbeing in all staff and students.
- Increase understanding and awareness of common mental health issues.
- Enable staff to identify and respond to early warning signs of mental ill health in students.
- Enable staff to understand how and when to access support when working with young people with mental health issues.
- Provide the right support to students with mental health issues, and know where to signpost them and their parents/carers for specific support.
- Develop resilience amongst students and raise awareness of resilience-building techniques.
- Raise awareness amongst staff and gain recognition from SLT that staff may have mental health issues, and that they are supported in relation to looking after their wellbeing; instilling a culture of staff and student welfare where everyone is aware of signs and symptoms with effective signposting underpinned by behaviour and welfare around school.

## 4.0 Key staff members

This policy aims to ensure all staff take responsibility to promote the mental health of students. However, key members of staff have specific roles to play:

- **Emily Maxwell** – Designated Whole School Mental Health Lead/ SENDCo and Safeguarding Officer
- **Carl Parkinson** – Vice Principal and Designated Safeguarding Lead
  
- **Safeguarding Team:**
  - **Matthew Baines** – Deputy Safeguarding Lead/Behaviour and Inclusion Manager
  - **Liz Cunningham** – Assistant Principal/Safeguarding Officer
  - **Wynn Ridge** – Assistant Principal/Safeguarding Officer
  - **Sheelagh Cloonan** – Education Welfare Officer/Safeguarding Officer

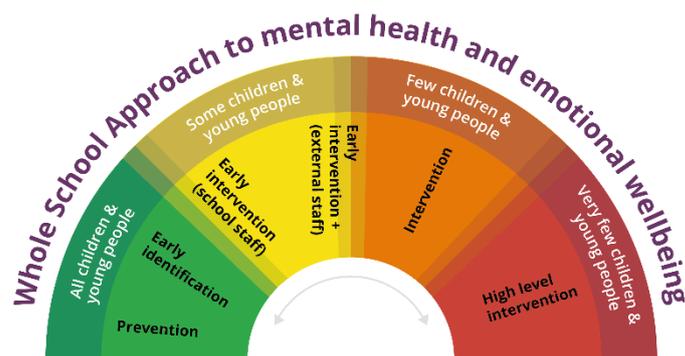
If a member of staff is concerned about the mental health or wellbeing of student, in the first instance they should speak to **Emily Maxwell** who is Harmonize Academy's **Designated Whole School Mental Health Lead and SENDCo**. Please refer to the school's mental health pathway

If there is a concern that the student is high risk or in danger of immediate harm, the school's child protection procedures should be followed.

If the child presents a high-risk medical emergency, relevant procedures should be followed, including involving the emergency services if necessary.

## 5.0 Levels of Need

Levels of need are used to help education providers and services to determine the type of support that might be needed for children/young people. There are 4 levels:



**Green = Prevention and early identification.** This level is for all children and young people and represents the basic level of mental health awareness and support strategies that all children and young people need for positive emotional wellbeing.

**Yellow = Early Intervention.** At this level of need children/young people will be showing early signs of distress that may be the start of an emerging mental health issue. Short-term interventions that build coping strategies are given to prevent these issues from developing – small changes to prevent bigger challenges.

**Orange = Intervention.** At this level children and young people will need more specific support as their mental health problem will be more developed and significantly impacting their day-to-day life. There may also be other complexities such as trauma or neurodevelopmental conditions. Interventions are chosen to suit the needs of each child/young person and will vary in modality, and intensity.

**Red = High Level Intervention.** At this level children and young people will need high-level support for mental health conditions that require support from Alder Hey Fresh CAMHS. Children may be at crisis point, require medication, or several different types of specialist support.

## 5.1 Individual Care Plans

When a pupil has received a diagnosis of a mental health issue, or is receiving support either through CAMHS or another organisation (orange/red level), it is recommended that an Individual Care Plan should be drawn up. The development of the plan should involve the pupil, parents, and relevant professionals.

Suggested elements of this plan include:

- Details of the pupil's situation/condition/diagnosis
- Special requirements or strategies, and necessary precautions
- Medication and any side effects
- Who to contact in an emergency
- For pupils who self-harm or have had suicidal ideation it is helpful to draw up a safety plan with them. An example of this can be found within the Serious suicide awareness training.
- The role the school and specific staff

## 6.0 Mental Health Promotion

Mental Health is everyone's business in our school, and we promote an environment that fosters inclusion, diversity and respect.

The skills, knowledge and understanding our students need to keep themselves - and others - physically and mentally healthy and safe are included as part of our whole school ethos, PSHE curriculum and house/pastoral system.

We will follow the guidance issued by the PSHE Association to prepare us to teach about mental health and emotional health safely and sensitively.

<https://www.pshe-association.org.uk/curriculum-and-resources/resources/guidance-preparing-teach-about-mental-health-and-emotional-wellbeing>.

Incorporating this into our curriculum at all stages is a good opportunity to promote students' wellbeing through the development of healthy coping strategies and an understanding of students' own emotions as well as those of other people.

Additionally, we will use such lessons as a vehicle for providing students who do develop difficulties with strategies to keep themselves healthy and safe, as well as supporting students to support any of their friends who are facing challenges.

**See Section 14 for Supporting Peers**

## 7.0 Signposting

We will ensure that staff, pupils and parents/carers are aware of the support and services available to them, and how they can access these services.

Within the school (noticeboards, staff rooms, pastoral areas etc.) and through our communication channels (newsletters, websites, social media), we will share and display relevant information about local and national support services and events.

The aim of this is to ensure students understand:

- What help is available
- Who it is aimed at
- How to access it
- Why should they access it
- What is likely to happen

## 8.0 Our School Mental Health Pathway

The school's mental health pathway maps the support available to children across all levels of need.

### School Based Support

- Safeguarding/Pastoral Staff operate and promote an open-door policy
- Promotion of Kooth Services
- Promotion of YPAS drop-in sessions
- External Referral to YPAS
- External Referral to CAHMS
- External referral to Flourishing Families
- Enrichment Activities to promote positive mental health and well-being such as Dance, Sports, well-being groups, bereavement groups, singing, etc.
- Whole school mental health and well-being days in line with National Mental Health Awareness Days
- PHSE Modules promoting understanding of mental health.
- Early Help Support at Level 2 and Level 3 (EHAT)
- Close relationships with parents, carers, and external agencies.
- House mentoring
- School Counselling sessions
- Educational Psychologist support (When appropriate)
- School Nurse

### Local Support

In Liverpool, there are a range of organisations and groups offering support, including the **CAMHS partnership Education Mental Health Teams**.

These teams deliver accessible support to children, young people and their families, whilst working with professionals to reduce the range of mental health issues through prevention, intervention, training and participation.

## 9.0 Recognising signs and symptoms of mental distress

Staff may become aware of warning signs that indicate a student is experiencing mental health or emotional well-being issues. These warning signs should always be taken seriously and staff observing any of these warning signs should alert **Emily Maxwell or a member of the Safeguarding Team.**

Possible warning signs, which all staff should be aware of include:

- Physical signs of harm that are repeated or appear non-accidental
- Changes in eating / sleeping habits
- Increased isolation from friends or family, becoming socially withdrawn
- Changes in activity and mood
- Lowering of academic achievement
- Talking or joking about self-harm or suicide
- Abusing drugs or alcohol
- Expressing feelings of failure, uselessness or loss of hope
- Changes in clothing – e.g. long sleeves in warm weather
- Secretive behaviour
- Skipping PE or getting changed secretly
- Lateness to, or absence from school
- Repeated physical pain or nausea with no evident cause
- An increase in lateness or absenteeism

## 10.0 Targeted support

We recognise some children and young people are at greater risk of experiencing poorer mental health. For example, those who are in care, young carers, those who have had previous access to CAMHS, those living with parents/carers with a mental illness and those living in households experiencing domestic violence.

We work closely with school nurses and their teams in supporting the emotional and mental health needs of school-aged children and are equipped to work at community, family and individual levels. Their skills cover identifying issues early, determining potential risks and providing early intervention to prevent issues escalating.

We ensure timely and effective identification of students who would benefit from targeted support and ensure appropriate referral to support services by:

- Providing specific help for those children most at risk (or already showing signs) of social, emotional, and behavioural problems;
- Working closely with Liverpool City Council Children's Services, Liverpool CAMHS and other agencies services to follow various protocols including assessment and referral;
- Identifying and assessing in line with the Early Help Assessment Tool (EHAT), children who are showing early signs of anxiety, emotional distress, or behavioural problems;
- Discussing options for tackling these problems with the child and their parents/carers. Agree an Individual Care Plan as the first stage of a 'stepped care' approach;
- Providing a range of interventions that have been proven to be effective, according to the child's needs;
- Ensure young people have access to pastoral care and support, as well as specialist services, including Liverpool CAMHS, so that emotional, social and behavioural problems can be dealt with as soon as they occur;
- Provide young people with clear and consistent information about the opportunities available for them to discuss personal issues and emotional concerns. Any support offered should take account of local community and education policies and protocols regarding confidentiality;

- Provide young people with opportunities to build relationships, particularly those who may find it difficult to seek support when they need it; and
- The identification, assessment, and support of young carers under the statutory duties outlined in the Children & Families Act 2014.

Our school is ACE aware and embraces trauma-informed practice.

## 11.0 Managing disclosures

If a student chooses to disclose concerns about themselves, or a friend, to any member of staff, the response will be calm, supportive and non-judgemental.

All disclosures should be recorded confidentially using the students CPOMS record, including:

- Date
- Name of member of staff to whom the disclosure was made
- Nature of the disclosure & main points from the conversation
- Agreed next steps

This information will be shared with **Emily Maxwell and Carl Parkinson**, in the first instance.

## 12.0 Confidentiality

If a member of staff feels it is necessary to pass on concerns about a student to either someone within or outside of the school, then this will be first discussed with the student.

We will tell them:

- Who we are going to tell
- When we're going to tell them
- What we are going to tell them
- Why we need to tell them

Ideally, consent should be gained from the student first, however, there may be instances when information must be shared, such as students up to the age of 16 who are in danger of harm.

It is important to also safeguard staff emotional wellbeing. By sharing disclosures with a colleague this ensures one single member of staff isn't solely responsible for the student. This also ensures continuity of care should staff absence occur and provides opportunities for ideas and support.

Parents must always be informed, but students may choose to tell their parents themselves. If this is the case, a timescale of 24 hours is recommended to share this information before the school makes contact with the parents/carers.

If a pupil gives us reason to believe that they are at risk, or there are child protection issues, parents should not be informed, but the child protection procedures should be followed.

## **13.0 Parents/carers**

### **13.1 Working with parents/carers**

If it is deemed appropriate to inform parents there are questions to consider first:

- Can we meet with the parents/carers face-to-face?
- Where should the meeting take place – some parents are uncomfortable in school premises so consider a neutral venue if appropriate.
- Who should be present – students, staff, parents etc.?
- What are the aims of the meeting and expected outcomes?

We are mindful that for a parent, hearing about their child's issues can be upsetting and distressing. They may therefore respond in various ways which we should be prepared for and allow time for the parent to reflect and come to terms with the situation.

Signposting parents to other sources of information and support can be helpful in these instances. At the end of the meeting, lines of communication should be kept open should the parents have further questions or concerns. Booking a follow-up meeting or phone call might be beneficial at this stage.

Ensure a record of the meeting and points discussed/agree are added to the pupil's record and an Individual Care Plan created if appropriate.

### **13.2 Supporting parents**

We recognise the family plays a key role in influencing children and young people's emotional health and wellbeing; we will work in partnership with parents and carers to promote emotional health and wellbeing by:

- Ensuring all parents are aware of and have access to promoting positive social and emotional wellbeing and preventing mental health problems;
- Highlighting sources of information and support about common mental health issues through our communication channels (website, newsletters etc.);

- Offering support to help parents or carers develop their parenting skills. This may involve providing information or offering small, group-based programmes run by community nurses (such as school nurses and health visitors) or other appropriately trained health or education practitioners; and
- Ensuring parents, carers and other family members living in disadvantaged circumstances are given the support they need to participate fully in activities to promote social and emotional wellbeing. This will include support to participate in any parenting sessions, by offering a range of times for the sessions or providing help with transport and childcare. We recognise this might involve liaison with family support agencies.

## **14.0 Supporting Peers**

When a student is suffering from mental health issues, it can be a difficult time for their friends who may want to support but do not know how. To keep peers safe, we will consider on a case by case basis which friends may need additional support. Support will be provided in one to one or group settings and will be guided by conversations with the student who is suffering and their parents with whom we will discuss:

- What it is helpful for friends to know and what they should not be told
- How friends can best support
- Things friends should avoid doing / saying which may inadvertently cause upset
- Warning signs that their friend needs help (e.g. signs of relapse)

Additionally, we will want to highlight with peers:

- Where and how to access support for themselves
- Safe sources of further information about their friend's condition
- Healthy ways of coping with the difficult emotions they may be feeling

## 15.0 Training

As a minimum, all staff will receive regular training about recognizing and responding to mental health issues as part of their regular child protection training to enable them to keep students safe. Emily Maxwell has received a Level 4 Certificate in Mental Health Leadership (Education Mental Health Lead) and will receive ROAR training.

Emily Maxwell will attend the WSA termly network meetings.

We will host relevant information on our staff shared drive for staff who wish to learn more about mental health. Regular training can be accessed through <https://www.liverpoolcamhs.com/training/>. The MindEd learning portal also provides free online training suitable for staff wishing to know more about a specific issue.

Training opportunities for staff who require more in-depth knowledge will be considered as part of our performance management process and additional CPD will be supported throughout the year where it becomes appropriate due to developing situations with one or more students.

Where the need to do so becomes evident, we will host twilight training sessions for all staff to promote learning or understanding about specific issues related to mental health.

Suggestions for individual, group or whole school CPD should be discussed with **Emily Maxwell** who can also highlight sources of relevant training and support for individuals as needed.

## 16.0 Policy Review

This policy will be reviewed every two years as a minimum. The next review date is **March 2025**.

In between updates, the policy will be updated when necessary to reflect local and national changes.

This is the responsibility of:

**Emily Maxwell**

**Tel: 0151 203 1934**

**Email: [emily.maxwell@harmonizeacademy.org](mailto:emily.maxwell@harmonizeacademy.org)**

Any personnel changes will be implemented immediately.

## 17.0 Appendix 1 Mental Health & Wellbeing Support

*You may find the following resources useful:*

**Fresh – CAMHS:** <http://www.freshcamhs.org/>

**Liverpool CAMHS:** <https://www.liverpoolcamhs.com/>

**Talk Liverpool:** <https://www.talkliverpool.nhs.uk/>

**YPAS:** <http://www.ypas.org.uk/>

**NHS Resources:** <https://www.nhs.uk/conditions/stress-anxiety-depression/pages/anxiety-in-children.aspx#makes>

**NHS Resources:** <https://www.nhs.uk/Conditions/stress-anxiety-depression/Pages/low-mood-stress-anxiety.aspx>

**Mental Health Foundation's Guide for Parents and Carers:**

<https://www.mentalhealth.org.uk/sites/default/files/mental-health-schools-make-it-count-parents-carers-guide.pdf>

**Kooth** - an NHS accredited online counselling service commissioned by Liverpool CAMHS to provide support for young people in Merseyside. Students have received information sessions in school and are aware of the service. Please click on the links below for further information.

<https://www.kooth.com/> Sign up to "Kooth" - a FREE, anonymous, confidential, safe, online Wellbeing service, offering counselling, information, and forums for children and young people

There are also a range of services and places to get support externally. Here are some links to safeguarding websites and resources, where you can find advice and report any concerns you may have:

- [ThinkUKnow](#) – support for staying safe when online
- [Child Exploitation and Online Protection \(CEOP\) Safety Centre](#) – for support and reporting concerns about online abuse
- [Childline](#) - you can also call 0800 1111
- [Samaritans](#) - you can also call free 116 123
- NSPCC general helpline: if you're worried about a child, even if you're unsure, contact an NSPCC counsellor for help, advice and support: 0808 800 5000
- NSPCC helpline for both children and adults who are victims of sexual abuse in schools. This includes how to contact the police and report crimes if they wish: 0800 136 663

**Other useful Links;**

<https://www.barnardos.org.uk/> Children's charities and support services

<https://www.brook.org.uk/> Free and confidential sexual health and wellbeing advice and guidance

<https://rapecrisis.org.uk/> A confidential emotional support service for women and girls who have experienced sexual violence

<https://www.refuge.org.uk/> For women and children. Against domestic abuse

<https://youngminds.org.uk/> Young people's mental health and wellbeing