



Harmonize Academy

Subject Overview

Health and Social Care



NCFE CACHE Level 2 certificate in understanding working in the health sector

This qualification aims to give learners the opportunity to investigate a work role in the health sector and provide the underpinning knowledge needed to work effectively. It is designed for anyone considering a career in the health sector.

How do we deliver Health and Social Care?

NCFE CACHE Level 2 certificate in understanding working in the health sector

How is this qualification structured?

To achieve the Level 2 Certificate in Understanding Working in the Health Sector, learners must successfully demonstrate their achievement of all learning outcomes and assessment criteria of the six mandatory units.

- **Unit 01 Understand the role of the healthcare worker**
This unit requires the knowledge to understand the nature of working relationships, working in ways that are agreed with the employer and working in partnership with others.
- **Unit 02 Communication skills for working in the health sector**
This unit covers the different forms of communication in the health sector. Learners will become aware of the different people they may need to communicate with and the importance of establishing the appropriate form of communication for individuals. They will also investigate the importance of completing accurate records and maintaining confidentiality.
- **Unit 03 Personal development in the health sector**
In this unit learners will identify their own personal development needs and how feedback and reflection can support their own personal development.
- **Unit 04 Health, safety and security in the health sector**
This unit aims to give learners an understanding of how they can assist in maintaining health, safety and security in a health care environment. It covers aspects such as, identifying risk; relevant legislation and workplace policies and procedures; how to respond to emergency situations; and how to report issues.
- **Unit 05 Understand quality standards in the health sector**
This unit aims to give learners an understanding of how to deliver quality standards of service that address legislation, policies and procedures in the health sector. They will investigate how organisations monitor, evaluate and maintain these standards and which resources can support them.
- **Unit 06 Equality and diversity in the health sector**
This unit develops learners' understanding of the importance of equality and diversity in the health sector. Learners will understand that it's everyone's responsibility to act in ways that support equality and diversity and respond to behaviour that is discriminatory.

Future pathways

What related qualifications/ job roles can you progress to?

Learners who achieve this qualification could progress to the following:

- Level 2 or 3 Diplomas in Health and Social Care (Adults) for England
- Level 3 Certificate in Preparing to Work in Adult Social Care
- Apprenticeships in Health and Social Care.